



OCTOBER 25 NEWSLETTER



SURGERY UPDATE

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Welcome to the latest newsletter. The Practice is now entering a very busy time of year. Staff have been busy for the past few weekends running Covid and Flu vaccination clinics. In this edition of the newsletter we look at National Work Life Week, Baby Loss Awareness Week, Dyspraxia Awareness Week and Back Care Awareness Week.

SIGNIFICANT STAFF SICKNESS AT ALBANY SURGERY

The PPG would like to highlight the fact that there has been significant staff sickness across both clinical and non clinical staff at Albany Surgery over the past few weeks. When they are below staffing levels in the patient care team it makes it very challenging. The Practice would like to acknowledge the patience of their population whilst Albany work hard to deliver a service. Albany are working hard to recruit. The Practice will update patients and staff when the recruitment process is complete.

COVID AND FLU VACCINATIONS

We would like to thank all Surgery staff who have been working so hard on Saturday clinics. A large number of vaccinations have been made during these sessions. Patients really do appreciate their hard work.

PPG members have been busy helping out managing the queues. They have enjoyed meeting and chatting to patients.

NEWTON ABBOT HOSPITAL LEAGUE OF FRIENDS DONATION TO ALBANY SURGERY

The very generous donation of £2632.15 to Albany Surgery mentioned in the last newsletter came from the Newton Abbot Hospital League of Friends. We omitted the word Hospital in the last newsletter.

FEEDBACK

We welcome feedback of any kind - this is used to improve the service we provide for our patients and to identify what works well.

How to leave feedback:



COME IN



CALL



LETTER



EMAIL

Additionally, anonymous feedback can be given as Friends and Family feedback. To complete this, please visit our website

(www.albanysurgery.co.uk) or fill out a Friends and Family feedback card at our main reception.

WORK LIFE WEEK 6-10th OCTOBER 2025

This week is an annual campaign that encourages individuals & organisations to focus on work-life balance and well-being in the workplace.

It serves as a reminder that employees are most productive and engaged when they have the flexibility to balance their working commitments with their personal lives.

During this week employers and employees are encouraged to explore strategies for achieving better work-life harmony.



COME IN Grace House, Scott Close,
Newton Abbot, TQ12 1GJ



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In September 2025, 118 booked appointments were missed, (that's 19 hours of clinicians' time). Please be sure to call or email, to cancel or change your appointment if you need

BACK CARE AWARENESS WEEK 6-11th OCTOBER

This is an annual campaign dedicated to raising awareness about the importance of good back health and educating the public about preventing and managing back pain. It also encourages individuals to take proactive steps to maintain a healthy back.

*For more information go to:
www.backcare.org.uk*

BABY LOSS AWARENESS WEEK 9th - 15th OCTOBER 2025

Baby Loss Awareness Week is an opportunity to bring people together as a community and give anyone touched by pregnancy and baby loss a safe and supportive space to share their experiences and feel that they are not alone. Suggestions for the week include:

- Wear a Break the Silence Ribbon Pin Badge
 - Take part in events across the UK
 - Share your story
- Join the global wave of light by lighting a candle on 15th October in memory of a baby who has died
 - More information at www.babyloss-awareness.org

DYSPRAXIA AWARENESS WEEK

6th-12th OCTOBER 2025

Aims to raise awareness of Dyspraxia/ Developmental Coordination Disorder (DCD)

Various organisations are hosting a number of events which will take place including webinars, workshops and Q/A Panels.

Dyspraxia is a lifelong condition that affects motor coordination, making tasks like writing, tying shoelaces and even everyday activities challenging for those who have it.

More information at:

www.dyspraxic.me.uk

THE PATIENT PARTICIPATION GROUP

The PPG continues to write this newsletter and supports Albany Surgery in many ways. We welcome new members who are passionate about improving the care their surgery provides. Current patients of all ages and backgrounds are invited to apply. Minutes from the last PPG meeting on Thursday 3rd July are on the Albany website and on the PPG Noticeboard

How to apply:



Pick up an application form at the surgery



albansurgery.co.uk/patient-participation-group

If you would like a copy of any previous newsletters, please see our website (www.albansurgery.co.uk) or ask a member of Reception