

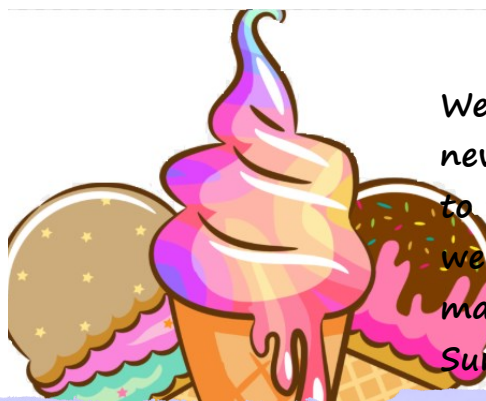


JUNE/JULY 25 NEWSLETTER

Alban
surgery 

SURGERY UPDATE

CALL  01626 334411
EMAIL  enquiriesatalbany.L83034@nhs.net



Welcome to the latest newsletter. As we get near to the Summer holidays we hope all our patients manage to have a relaxing Summer break and find

PRESCRIPTIONS

You may be aware of the ongoing complications that the Pharmacy formerly known as Superdrug are experiencing. We are letting patients know that if you would usually have your medications sent to this Pharmacy you may be asked to have your prescription sent to another local Pharmacy to avoid delays in getting your medication.

Please be aware that if you do not usually use this Pharmacy your normal Pharmacy may take longer to process your prescriptions due to an increased volume of requests because of the ongoing complications with the former Superdrug Pharmacy.

STAFF TRAINING AFTERNOON THURSDAY 26th JUNE 2025

Staff will be having training from 13.00 until 6.00pm on Thursday 26th June 2025. The out of hours service are commissioned to provide cover during this period.

PATIENT QUESTIONNAIRE

The surgery values feedback from patients to ensure they are kept fully informed and have asked the PPG to produce a questionnaire to generate feedback so that improvements can be made. This will ensure that anything the Practice is unaware of can be made clear to them. Questionnaires can be collected from Reception. Please try to complete it, all you have to do is answer Yes/No to 10 statements and there are spaces to make further comments. Completed questionnaires should be returned to the box in Reception.

FEEDBACK

We welcome feedback of any kind - this is used to improve the service we provide for our patients and to identify what works well.

How to leave feedback:



COME IN



CALL



LETTER



EMAIL

Additionally, anonymous feedback can be given as Friends and Family feedback. To complete this, please visit our website

(www.albanysurgery.co.uk) or fill out a Friends and Family feedback card at our main reception.

CERVICAL SCREENING AWARENESS WEEK 19TH-24TH JUNE 2025

The theme of the week is Empowering Prevention and Early Detection. This week aims to highlight the importance of regular cervical screening for women's health and encourage participation in the screening process.

Cervical screening is a way of preventing cervical cancer. The week provides information and reassurance to women about the test and addresses any concerns or fears they may have.

www.awarenessdays.com
www.cancerresearchuk.org/june-cancer/awareness-month

COME IN  **Grace House, Scott Close,
Newton Abbot, TQ12 1GJ**

CALL  **01626 334411**

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In May, 181 booked appointments were missed, (that's 45 hours of clinicians' time). Please be sure to call or email, to cancel or change your appointment if you need to.

MEN'S HEALTH WEEK 9TH—15TH JUNE 2025

Aims to raise awareness about men's physical and mental health. It encourages men of all ages to prioritize their health, seek preventative care and engage in conversations about important health issues.

It serves as a reminder of the importance of addressing and managing health issues proactively. It encourages men to take charge of their well-being and make informed decisions about their lifestyle choices, and seek appropriate medical support when needed.

Here are a few impactful ways to get involved:

- Schedule a Health Check-up
- Engage in physical activities
- Support men's health organisations



SANDS AWARENESS MONTH 1ST-30TH JUNE 2025

SANDS (Stillbirth and Neonatal Death Charity) Awareness Month is a dedicated time to remember and support families affected by the loss of a baby during pregnancy, at birth, or shortly after.

This important month brings communities together to raise awareness, encourage open conversations, and highlight the vital work carried out by SANDS in supporting bereaved parents across the UK.

Its goal is to raise public understanding about stillbirth and neonatal death, spotlight the impact these tragedies have on families, and break the silence that often surrounds these losses.

All across the UK, events, campaigns, and remembrance activities will take place during the month to provide support and raise awareness.

www.sands.org.uk

THE PATIENT PARTICIPATION GROUP

The PPG produces this newsletter and supports Albany Surgery in many ways and welcomes new members who are passionate about improving the care their surgery provides. Current patients of all ages and backgrounds are invited to apply. Our next meeting is on 3rd July 2025 at 10.30am. Our new PPG Noticeboard is now available in the Reception area.

How to apply:



Pick up an application form at the surgery



albansurgery.co.uk/patient-participation-group

If you would like a copy of any previous newsletters, please see our Facebook page or website (www.albansurgery.co.uk) or ask a member of Reception