

MARCH NEWSLETTER

SURGERY UPDATE



01626 334411

enquiriesatalbany.L83034@nhs.net

As we move into Spring and the weather starts getting warmer, we'd like to welcome all our patients to the March Newsletter!

We'd like to keep you up to date with some of the exciting changes happening at Albany as well as some of the local events taking place this month

NEW GPs JOINING THE ALBANY TEAM - WELCOME!

We are delighted to announce that two new GPs have recently joined Albany as permanent members of the team! We hope you will join us in wishing a warm welcome to...

DR ASHLEY MOTA
BSC BSC MSC MBBS MRCGP

Dr Mota joined us at the beginning of February after finishing his GP training at Devon Square. He has a background in Minor Surgery and will be working at Albany on Mondays, Tuesdays and Wednesdays.

DR PETER BONE
BMBS MRCGP

Many patients will already have met Dr Bone - who has been working at Albany as a GP Registrar for several months while he finished his GP training. After a well-deserved break, he will be returning in April as a permanent member of the team!

Dr Bone has a keen interest in training at the surgery, and will be working at Albany on Tuesdays, Thursdays and Fridays.

FEEDBACK

We welcome feedback of any kind - this is used to improve the service we provide for our patients and to identify what works well.

How to leave feedback:



Additionally, anonymous feedback can be given as Friends and Family feedback. To complete this, please visit our website (www.albansurgery.co.uk) or fill out a Friends and Family feedback card at our main reception.

THE PATIENT PARTICIPATION GROUP

The PPG welcomes new members who are passionate about improving the care their surgery provides. Current patients of all ages and backgrounds are invited to apply.

How to apply:

Pick up an application form at the surgery

albansurgery.co.uk/patient-participation-group

COFFEE, QUIZZES AND GAMES AT WOLBOROUGH COURT!

Looking for something to do on a rainy day?

Albany patients are invited to come to Wolborough Court Residential Home for a morning of quizzes, games and fun!

It's a perfect way to make new friends, and make a difference to the residents of Wolborough Court!

When?
Every third Thursday of the month

Where?
32A College Road,
Newton Abbot TQ12 1EQ

What time?
10:30 - 12:00

Cream Tea and Coffee

Quizzes and games

ALL WELCOME!

For a small donation - all funds go to the residents of Wolborough Court



**Grace House, Scott Close,
Newton Abbot, TQ12 1GJ**



01626 334411



enquiriesatalbany.L83034@nhs.net



facebook

ANNUAL REVIEWS - REMINDER!

If we've invited you for an Annual Review,
it's never too late to make an appointment.

Annual Reviews and Drug Monitoring are
important - we can't keep prescribing some
medicines without catching up with you.

To book:



01626 334411

(Option 4: 13:00 - 16:00)

BRINGING IN SAMPLES - IMPORTANT INFORMATION

We may ask you to bring in a sample (urine, stool, etc) as part of your annual review, or if you've recently spoken to a GP or Advanced Nurse Practitioner about symptoms you've been having.

To make sure these samples are sent where they need to go, are tested in the right way, at the right time, and to make sure the results go onto your record as soon as possible, we need to make sure:

- A clinician at the surgery has already asked you to bring in a sample
- The sample has your name and date of birth clearly written on it, or has a label
- For urine samples - these have to be in one of our yellow-top pots, or a pot from the Pharmacy. We can't take urine samples in food jars.
- The sample is given to a Patient Care Co-Ordinator at our front desk. Samples should never be left in our letterbox

We can't accept samples that don't meet these needs, and apologise for any inconvenience this causes. We understand that not everyone can get to the surgery when we're open to drop off a sample, and not everyone can rely on a friend or relative to do this on their behalf. However, it's important that samples are given straight to a member of staff so we know when we received it, and we can ask any questions we need to. We thank you for your understanding and patience.

WOMEN'S CANCER SUPPORT GROUP

When?

Every second Friday of every month

Where?

Newton Abbot Museum (TQ12 1JQ)
Upstairs - Ditchburn Room

What time?

10:30 - 11:30

- For women undergoing treatment, or post-treatment
- Tea and coffee will be available
- To book a space:



07808 829334 - Joanie

If you would like a copy of any previous newsletters, please see our website
(www.albansurgery.co.uk) or ask a member of Reception